

FAQ's

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8. **Q.** How much power do you need? **A.** *We will need 2, 20 amp , 115 volt circuits No generators or extension cords.*
9. **Q.** Why can't I use my own generator? **A.** *Because we cannot be sure that your generator will supply enough clean power to our equipment to be assured that it will not be destroyed. There are generators that we can connect our equipment to please contact us to discuss this. You will be required to buy an insurance rider that will pay for damaged equipment.*
10. **Q.** How long will it take for the Dj to set up? **A.** *That depends on several factors like, accessibility to the venue, and how many add on items you have. Usually it takes between 1&2 hours.*
11. **Q.** How much space will the Dj need? **A.** *The DJ will require at least a 12 x 6 foot space*
12. **Q.** How much space will the photo booth need? **A.** *The Photo Booth will require at least a 12 x12 foot space*
13. **Q.** Does my event come with lighting? **A.** *Yes even our most basic DJ package comes with state of the art dance floor lighting*

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17. **Q.** What do DJs and photo booth technicians wear to my event? **A.** *That depends on the type of event, for parties and outdoor events the DJ and the photo booth technician will wear black dress pants and a polo shirt, for more formal events the DJ will wear black dress pants, a long sleeve dress shirt, and a vest with matching tie. The photo booth technician will still wear the black dress pants and a polo shirt.*
18. **Q.** May I request that your staff wear other attire? **A.** *Yes you may, however there may be an additional charge for tuxedo rentals.*
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20. **Q.** Should I include the Dj in the count for dinner? **A.** *Yes it is customary to include the DJ and your other vendors in your dinner count.*
21. **Q.** Do we get charged for the time it takes the DJ to set up and tear down? **A.** *No, the time you are paying for in your package will begin and end with the music.*
22. **Q.** What is included with the ceremony package? **A.** *The ceremony package includes the extra time, equipment and music as required.*
23. **Q.** When does my time start? **A.** *The time that you paid for with your package begins when the DJ begins playing. This is typically when your guests begin to arrive at the venue for cocktail hour.*
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25. **Q.** Will I be able to meet with my Dj before my event? **A.** *All of our DJs will be in attendance at the Jackson bridal shows and this is an excellent time to meet with them. The DJs are not typically involved in the planning of your event, our administrative staff will be happy to assist you with that part. Your DJ will be in contact with you the week of your event to introduce him or herself and to review the plans you have made with our staff.*
26. **Q.** Where can I find the forms you need us to fill out? **A.** *When you received your contract from us by Email you should have received a link and password that will log you on to our website where you can fill out the planning and request list forms. If you would like a copy of these forms so that you can fill them out offline and then return to enter the data they are available on our website in a PDF file.*
27. **Q.** Why won't you play any music with explicit lyrics? **A.** *Our policy has always been that we do not play music that is explicit. We have worked very hard over the years to earn the trust of the community and we will not jeopardize that.*
28. **Q.** Can I plug my iPhone/ipod into your equipment if you don't have a song that I want played? **A.** *No, we must be able to retain control of the content.*
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30. **Q.** Who is a 3rd party and why do you refuse to work with them? **A.** *A third party is someone other than the person who signs the contract with us. All too often when a 3rd party becomes involved the planning process becomes virtually impossible for us because of conflicting*

- information. We therefore require that we work only with the person that we are contracted with. In the case of a wedding the bride and groom may both sign the contract.*
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